



***Ducted Systems  
Technical Services  
Service Letter***

Letter: **YS-007-2018**

Date: November 14, 2018

To: Ducted Systems (Factory Direct) S1 HVAC Branch Service, Sales, Warranty Managers  
Ducted Systems (UPG/Applied) Distribution Service, Sales, Warranty Managers

Subject: **Extension of Service Letters to Replace “Clear” Condensate Pans on Earlier Production Condensing Furnaces (2008 to 2012 Production)**

Product: **All Residential 33” Condensing Furnaces (2008 to April 2012 Production)**

Effective: **November 14, 2018** Expires: **December 31, 2019**

Summary: **This letter extends previous service letters for replacement of “Clear” polycarbonate condensate pans on Condensing Furnaces built before May 1, 2012.**

In follow-up to previous service letters (YS-029-11, YS-001, 002 & 003-12 and YS-005-17), we are extending those letters to remain effective until December 31, 2019. The condensate drain pan was redesigned to be made of polypropylene. Polypropylene condensate pans have proven highly resistant to environmental stress cracks and continue to perform well under extreme operating conditions since 2012. Replaced “clear” polycarbonate condensate pans do not need to be returned for any reason.

The polypropylene pans are available from Source 1 under the following part numbers.

<u>Description</u>	<u>Polypropylene (Black) Pan Part #</u>
060 Btu Condensate Pan	S1-32816418000
080 Btu Condensate Pan	S1-32816419000
100 Btu Condensate Pan	S1-32816420000
120 Btu Condensate Pan (Non Mod)	S1-32816421000
130 Btu Condensate Pan	S1-32816423000
120 Btu Condensate Pan (Mod Only)	S1-32816422000
040 Btu Condensate Pan (Non Mod)	S1-32816424000
060 Btu Condensate Pan (Non Mod)	S1-32816447000
080 Btu Condensate Pan (Non Mod)	S1-32816448000

This YS letter provides a one hour labor allowance (fix-on-fail) for the replacement of any “clear” polypropylene condensate drain pan with an environmental stress cracks or freight damage/handling crack. Please feel free to contact the undersigned if you have any questions.

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